



General conditions Le Chant du Verdier

Booking and deposit / payment

If you wish to make a reservation, we ask you to fill in the reservations form on our site. After reception you will receive a confirmation of the reservation form with our bank data either by mail or should you request it, in duplicate, by post. All our prices are in Euros, including VAT and tourist tax. A 10% deposit should be paid via your bank or Giro account within 14 days. As soon as we have received your deposit, we will send you a booking conformation. Only then is the agreement valid.

We must be in receipt of the remaining sum (90%) along with a supplementary security deposit of € 300,00 (only in the case of a gîte) not later than three weeks prior to your arrival. However, in the event we have not received the above-mentioned sums within the stated period, we have the right to annul the agreement. In such an event, 50% of the sum received by us will be refunded to you.

In the event that the reservation takes place within 3 weeks of the date of arrival, the total sum of the booking should be paid.

The supplementary security deposit will be refunded to you two weeks after your departure after deduction of the tourist tax and assessment of deductions for possible damages.

Method of payment

The deposit and remaining sum should be paid to the following bank account:

Gerben de Rijk

Booking Le Chant du Verdier (name gîte and rental period)

IBAN code: NL84ABNA0974689289

Correct data

On receipt of the confirmation letter for your booking, you are advised to check it carefully to ensure that all the data contained in it are correct. This is your responsibility. In the event, once you've made your booking, you request Le Chant du Verdier to make modifications to your booking or request another invoice, Le Chant du Verdier has the right to charge a 50 euro surcharge for any modifications, per individual booking.

Cancellation by you

Cancellation of the booking should be made in writing by e-mail or by registered letter. The cancellation comes into effect the day that your notification to cancel is received. In the event we receive your cancellation six weeks (or more) before your date of arrival, the down payment already made by you, less 50 euro administrations costs, will be refunded to you. When receiving notification of cancellation in the period within three weeks of your arrival we reserve the right not to make any refund. Likewise, whenever you decide to cut short or interrupt your stay with us, you forfeit the right to any refund of the payment already made to us.

Consequently, we advise you to take out a travel insurance that also covers a cancellation.

Modifications and cancellation by Le Chant du Verdier

In the unlikely event that we have no choice but to make a cancellation or a modification ourselves, you will be notified of this immediately. Should you wish, we will try to arrange



similar accommodation for you. Barring a possible supplement, no extra costs will be charged. In the event you don't find the alternative accommodation acceptable, we shall refund you the total payment already made to us. After that, Le Chant du Verdier is no longer liable.

Arrival and Departure

On arrival in our lovely region, you are very welcome at Le Chant du Verdier **from 3.00 pm** onwards. On the day of your departure you are requested to vacate your accommodation before **10 am** in the morning. Should you wish to arrive or depart at any other time mentioned above, we would ask you to contact us in advance.

Accommodations

Gîtes: The gîtes have all modern facilities and are being cleaned once a week on Saturday during which the kitchen-, bathroom and bedlinen are changed. During high season the gîtes are only rented per week from Saturday till Saturday. In the kitchen you will find all equipment for general-purpose and we ask you to leave everything clean and tidy in the cupboards. The gîtes are included with bed-, bath- and kitchenlinen as well as normal use of water and electricity. We ask you to leave the apartment clean and tidy, including putting back of the furniture and proper disposal of your garbage in the bins in the hamlet.

Chambre d'hôtes: The chambre d'hôtes is rented out on a nightly basis for 2 people with breakfast included. Advance bookings are for a minimum of two nights.

Children

A child's bed and chair (under 3 years old) are available without charge. Parents and/or those accompanying children are and remain responsible for the supervision and control of their children.

Number of person making use of the accommodation

The number of persons staying in any one of our accommodations should not exceed the number of beds. In the event that the maximum number of persons is exceeded without prior permission, we reserve the right to cancel the booking. In that case, you have forfeited any right to a refund of whatever sum.

Your responsibility

The person to whom we have sent the booking confirmation is also responsible for the conduct of his or her travelling companions. We expect both you and them to treat the accommodation and the facilities provided in a normal manner and to leave them in the same condition as you found them on your arrival. This means that in the event of damage being caused to the property or any disappearance of its contents during your stay you will be held responsible and be liable to compensate for the damage.

In the event you or one of your party behaves in such a manner that we or our other guests find the behaviour to be thoroughly unsuitable, we are in our full right to request you or your fellow traveller(s) to vacate the accommodation. It goes without saying that, in such a case, you have no right to any kind of compensation whatsoever.

Parents and/or those accompanying children are and remain responsible for the supervision and control of their children.



What can you aspect of us?

The accommodation like you have seen it on the website will be as accurate as possible, but we withhold the right to change things. If these changes are in such a way that it would influence your stay, we will inform about them before your arrival. You have the right to cancel the reservation without costs. The accommodation will be properly and tidy presented to you. In the event that you find things untidy or broken, you are kindly asked to rapport that to us. We will do our utmost to solve the problem within the limits of our capability.

Liability

Le Chant du Verdier cannot be held liable for any injuries from any kind occurring to you or your fellow travellers, unless our intent or gross negligence can be proved. The same applies for loss and/or theft and/or damage to your belongings. Should we, however, be held responsible then this is limited, at all times, to the sum of the payment paid to us by you.

Smoking

No smoking allowed in our accommodations. Smoking is permitted outside without hampering (?) other guests.

Pets

Since we have our own animals on the grounds, pets are not allowed. It is strictly forbidden to give the animals any kind of food.

To conclude

French law is applicable and any disputes should be submitted to the Tribunal Commerciale.

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